

# Brenley Park Management Limited

Brenley Suite, Lear house, Aventine Avenue, CR4 1GE  
management@brenleypark.co.uk



November 2019

Dear Residents,

## **Reporting Repairs**

Please continue to report all of your repairs, for inside your home, as normal to Notting Hill Genesis. If you need any assistance with reporting an internal repair please contact your housing officer Chidi Mbanude.

For all repairs on the estate that are outside of your home please report these directly to your managing agent Treehouse on [treehouse@brenleypark.co.uk](mailto:treehouse@brenleypark.co.uk)

The Directors of the Brenley Park Estate have handed over all repair reporting and monitoring to our managing agent Treehouse. The Directors will no longer be able to accept any information from residents relating to repairs on the estate. They will continue to be involved in all other aspects on the estate. The reason behind this change is to have one reporting and monitoring system. The repairs log can be reviewed in conjunction with other important estate information. This will provide Treehouse with a clear overview of the estate and help identify potential problem areas.

## **Safer Neighbourhood Team**

Following reports of loitering and the smoking of cannabis in communal areas, our safer neighbourhood team have been in attendance. If you see any unusual or anti-social behaviour please report it immediately to [FiggesMarsh.SNT@metpolice.uk](mailto:FiggesMarsh.SNT@metpolice.uk) or on 0208 649 3603.

## **Portal Information**

Our new Notting Hill Residents page is now live on your portal, please use the link below to access your dedicated page. Your monthly newsletters and other information will be posted here for you to view at your leisure.  
<http://brenleypark.co.uk/>

## **Waste Management**

Our project to improve the waste management on the whole of the estate is almost at an end. As you may recall due to persistent abuse, the bin chamber in Vesta house was often overrun with waste, which at times stopped Merton Council collecting the waste. Which in turn caused additional problems. Following a consultation with your housing officer and Merton Council it was agreed that as we have the correct number of bins to flats ratio, some bins would be moved from Vesta House into a new bin store with the aim of redistributing the waste and to alleviate the overfilling of the bins in Vesta House.

Vesta House now has new doors and coded entry padlock to mitigate some of the above. If you are using this bin store please remember to close the door on your way out, as this keeps the foxes and rats out.

The final stage of this project is to address the waste management of the houses on the estate.

## **Clearance of Communal Areas**

Reminder, Estate Health & Safety checks will take place randomly going forward. If any personal items have been left anywhere in the communal areas they will be removed and destroyed. This also includes the bike store room within Vesta House, which is for bikes only, all other items will be removed.

If you have any questions relating to this or anything in this newsletter please feel free to contact [treehouse@brenleypark.co.uk](mailto:treehouse@brenleypark.co.uk).

Many Thanks

Management Team, Brenley Park Management Limited

On behalf of Directors, Brenley Park Management Limited