

If there is an emergency burst pipe in YOUR flat

First contact treehouse@brenleypark.co.uk on the emergency number if it's out of hours - 07769 681037

If you're unsure of the steps below, try contacting Edmond to assist you.

You'll find the stop valve in the riser cupboards.

Locate the correct the stop valve, which should be next to the water meter with YOUR flat number on it.

Turn the valve clockwise to stop the water.

If you suspect a neighbour to have a burst pipe, please contact your neighbours first and you can also email Treehouse, so there is a record of making contact.

If they're not home, please contact Treehouse or Edmond before turning off your neighbours valves.

