

# Brenley Park Management Limited

Brenley Suite, Lear house, Aventine Avenue, CR4 1GE  
management@brenleypark.co.uk



February 2020

Dear Residents

## **WASTE MANAGEMENT.**

Please remember in order to keep your bin areas clean, tidy and free of vermin and illegal fly tipping it is very important to:

- Close the lids of the bins.
- Check the door to Vesta House Bin Area is closed properly.
- Not to overfill any bins.
- Report any issues to [treehouse@brenleypark.co.uk](mailto:treehouse@brenleypark.co.uk)

If you need assistance with any aspect of your rubbish collections, like where to place your household rubbish please contact [treehouse@brenleypark.co.uk](mailto:treehouse@brenleypark.co.uk) or how to order a bulk collection for large items such as mattresses/ TV's/Fridge freezers please contact

<https://www.merton.gov.uk/rubbish-and-recycling>

## **ACCESS TO FLATS**

There are times when approved contractors require access to your premises to undertake repairs. Access is only requested when absolutely necessary and refusal to allow contractors to repair defects in the building could result in forced access with any costs incurred passed onto the resident.

## **RE: SKY Q FREE INTRODUCTORY OFFER**

**PLEASE NOTE:** Sky have offered a number of our residents Sky Q with a free introductory period. May I take this opportunity to remind you that Sky Q is not compatible with the satellite system installed within Brenley Park.

SKY have been made aware of this many times but still advise our residents that the communal satellite system works with SKY Q and this is not the case. Until our satellite system is upgraded to accommodate the SKY Q signal, unfortunately SKY Q is not available.

## **PORTAL**

**REMINDER:** Your portal is open for help and advice, following recent feedback this page is no longer password protected. Here is the link to your portal.

<http://brenleypark.co.uk/notting-hill-residents/>

## **CLEARANCE OF COMMUNAL AREAS**

**REMINDER** Estate Health & Safety checks continue to take place. If any personal items have been left anywhere in the communal areas they will be removed and destroyed. ***This also includes the bike store room within Vesta House, which is for bikes only, all other items will be removed.***

If you have any questions relating to this or anything in this newsletter please feel free to contact [treehouse@brenleypark.co.uk](mailto:treehouse@brenleypark.co.uk).

Many Thanks

Management Team, Brenley Park Management Limited  
On behalf of Directors, Brenley Park Management Limited